FairBot – Terms and Conditions

Last updated: **24.11.2026**

These Terms and Conditions ("Terms") apply to buying and using the FairBot software. By downloading, installing, registering or buying FairBot, you agree to these Terms. If you do not agree, do not download, install or use the software. Use of our websites, fairbot.com and binteko.com, is covered by our website Terms of Use at https://binteko.com/terms-of-use [1].

1. Who we are and how orders work

1.1 FairBot is developed and owned by Binteko Software ("we", "us", "our"). Contact form: https://binteko.com/contacts [2].

1.2 Orders are processed by our authorized reseller, 2Checkout (Verifone Payments B.V., formerly Avangate B.V.), which acts as the merchant of record. 2Checkout handles payment, invoicing, taxes and refunds. Its own terms and privacy notice also apply to your purchase.

1.3 After your payment is confirmed, 2Checkout automatically sends your personal registration key to the email address you gave at checkout. Your subscription starts when the payment is confirmed.

1.4 You must give accurate information when ordering. We may refuse or cancel an order we reasonably believe is fraudulent; 2Checkout will then refund any amount charged.

2. Free trial, subscription and license

2.1 Free trial. You can use FairBot free for 15 days, with full functionality and no payment details required. Please use the trial to check that FairBot works with your computer, your Betfair account and your way of trading before you buy.

2.2 Subscription. After the trial, FairBot is available by subscription for 1, 3, 6 or 12 months at the prices shown on binteko.com/order. Prices are in euros and include all applicable taxes, such as VAT.

2.3 No automatic renewal. Subscriptions do not renew automatically. Each subscription ends when its paid period expires, so there is nothing to cancel and you will never be charged again without placing a new order. To continue using FairBot, simply buy a new subscription before or after the current one ends.

2.4 License. We grant you a personal, non-exclusive, non-transferable license to use FairBot for the duration of your trial or paid subscription. You may install it on any number of supported computers you use yourself. Subscriptions include free updates and support during the subscription period.

2.5 Restrictions. You may not: share, sell, rent or publish your registration key; let other people use your license; copy, modify, decompile or reverse engineer the software, except where the law expressly allows it; remove copyright notices; or use FairBot in breach of Betfair's terms or any law.

2.6 Ownership. FairBot, its code, design and documentation remain our property and are protected by copyright. You receive a license to use the software, not ownership of it.

2.7 Termination. Your license ends when your subscription expires or if you breach these Terms. If we end it for a breach, no refund is due for the remaining period. When the license ends, you must stop using the software.

3. Using FairBot with a betting exchange

3.1 What FairBot is. FairBot is a software interface for your own account on the Betfair exchange. We do not operate a betting or gambling service, accept bets, hold or transfer customer funds, or provide betting tips or signals. All bets are placed by you, on your own account, with the exchange.

3.2 Age and legality. You must be at least 18 years old, or older if the law in your country requires it, to use FairBot. You are responsible for making sure that betting on exchanges is legal where you live and that you meet Betfair's eligibility rules.

3.3 Your Betfair account. You need your own Betfair account. FairBot connects to it through Betfair's official API using the login details you enter. You are responsible for your account, your login details, any Betfair charges (such as commission or data fees) and for following Betfair's terms of use.

3.4 Independence from Betfair. FairBot is independent software. We are not affiliated with, endorsed by or acting for Betfair. FairBot uses Betfair's official API, and we update the software to keep it compatible when Betfair makes changes.

3.5 Your bets and your risk. Betting involves the risk of losing money. FairBot does not guarantee profits or any particular result. All betting decisions, including bets placed by automated features you set up (such as stop loss, conditional betting or strategies), are your own responsibility. Always check your settings and test new strategies in simulation mode first.

3.6 Bet responsibly. Only bet with money you can afford to lose. Free, confidential advice on responsible gambling is available from organizations such as GamCare and BeGambleAware.

4. Refunds

Refunds are covered by our Refund Policy at https://binteko.com/fairbot-refund-policy [3], which forms part of these Terms.

5. Warranty and liability

5.1 We work to keep FairBot reliable and up to date, but it is provided "as is". We do not promise that it will be error-free or uninterrupted, or that it will work with every computer or network.

5.2 To the extent the law allows, we are not liable for betting losses, lost profits, missed opportunities, or indirect or consequential damage arising from your use of FairBot, including losses caused by software errors, connection problems, delays, incorrect settings or interruptions of the Betfair service.

5.3 To the extent the law allows, our total liability to you is limited to the amount you paid for your current subscription period.

5.4 Nothing in these Terms limits liability that cannot be limited by law, or your statutory rights as a consumer.

6. Privacy

We process only the personal data needed to provide FairBot, such as your name, email address and registration key. Your Betfair login details are used only to connect to Betfair and are not sent to us. 2Checkout processes your payment data under its own privacy notice. See our Privacy Policy at https://binteko.com/privacy-policy [4] for details.

7. Changes to these Terms

We may update these Terms, for example when the law, the software or our services change. The current version is always published on our website with its date. Changes do not affect a subscription period you have already paid for.

8. Complaints and your rights

Please contact us first with any complaint; we aim to reply within 2 working days. If you are a consumer, you keep the protection of the mandatory laws of the country where you live.

9. Contact

Binteko Software Contact form: https://binteko.com/contacts [2] Websites: binteko.com, fairbot.com

Source URL: https://binteko.com/fairbot-terms-and-conditions

Links
[1] https://binteko.com/terms-of-use
[2] https://binteko.com/contacts
[3] https://binteko.com/fairbot-refund-policy
[4] https://binteko.com/privacy-policy